

Customer Authorization for Hero Power to Access Customer Usage Data

Hero Power seeks access to your electricity usage information (“EUI”) for purposes other than billing you. You authorize ComEd to provide your EUI collected from your electric meter to Hero Power. The EUI includes your electricity usage levels for distinct time periods as short as 30 minutes, to the extent this information has been recorded and retained by ComEd.

Hero Power will use the EUI solely for the development and provision of current and future products or services in connection with electric supply service. Hero Power may disclose the EUI to its contracted third party vendors or its affiliates for this purpose only. Hero Power, its affiliates, and its contracted third party vendors, will not sell or license the EUI to any party for any purpose.

You authorize Hero Power to access your EUI for the previous 24 months as well as future months. This authorization to access and use your electricity usage information will expire (a) six months after this authorization is executed or (b) when your supply service with Hero Power is terminated, whichever occurs later.

You have the right to revoke this authorization at any time by contacting Hero Power at 5621 Indianola Ave Indianapolis, IN 46220, 888-684-4480, support@myheropower.com, or www.myheropower.com.